



## Online Banking Change Request

www.citizenswv.com

### Applicant Information – One Applicant per Application – Please PRINT

Name \_\_\_\_\_

Social Security Number  
or Tax ID Number

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

E-Mail (Required) \_\_\_\_\_

### To Change Access ID

Access ID \_\_\_\_\_

Your access ID number must be at least six characters and no more than 8; it should contain at least 1 letter and 1 number. (Case Sensitive)

### To Reset Password

\_\_\_\_\_ Customer Initials By initializing here I am authorizing Citizens Bank of West Virginia to reset my password.

### Customer Signature & Employee Verification

Authorized Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Employee Signature: \_\_\_\_\_

Date: \_\_\_\_\_

..... Internal Use Only .....

Customer Port No. \_\_\_\_\_

Port Name Line No. \_\_\_\_\_