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**For Immediate Release
Photos Included**

Citizens Bank Now Offers Full Service Banking

Citizens Bank of West Virginia, which opened at 10 East Main Street in Buckhannon as a Home Lending Center in 2014, announces they are expanding their services to offer full service banking.

“We have had great success since opening in Upshur County and for the convenience of our customers it was time to provide them with more services,” commented Citizens President & CEO Thomas K. Derbyshire. “Our Buckhannon office now offers a full array of financial products including personal and commercial banking, and home lending. Our customers will also have access to investment and trust services.”

Citizens’ office is led by Gina Ball, a local banking executive who is an Upshur County resident. Her team includes Customer Service Representative Kim Strickland and Teller April Sinsel.

Citizens Bank of West Virginia is known for delivering a high level of personal and professional service. “Our plans for this office are to take the same blueprint we have developed for all of our other full service locations and bring it to Buckhannon. We are really excited about the potential for this wonderful town and its surrounding communities – there is so much potential here and we’re ready to be a bigger part of it. Our commitment to building stronger communities and customer service will hopefully make a meaningful presence here in the Upshur County area.”

Citizens Bank was named to American Banker magazine’s Top 200 Publicly Traded Community Banks and Thrifts in the nation in 2015.

Citizens Bank operates other banking offices in Elkins, Parsons, Beverly, and Snowshoe. Established in 1924, Citizens is one of the few community banks in West Virginia that provides comprehensive financial services including consumer, mortgage and commercial lending; deposit and savings products; professional trust services; and specialized investment services. Citizens successfully combines the personality of small town banking with an array of technology products. The products are backed by world-class service and include Mobile Banking, Online Banking, Bill Pay, Mobile Deposit, Telebanking, Debit Cards & ATMs.

Learn more about Citizens Bank at citizenswv.com.

