

## Marstiller Retires as Senior Vice President & COO of Citizens Bank



Citizens Bank of West Virginia announces the retirement of Sherri Marstiller, Senior Vice President & Chief Operations Officer, after a banking career that has spanned 43 years.

“I want to congratulate Sherri on her well-earned retirement and recognize her long and distinguished career in community banking,” said President and CEO Nathaniel S. Bonnell. “Sherri’s dedication and passion is unrivaled. She has made substantial contributions to Citizens and will be greatly missed. We are thankful for her decades of service to our bank and wish her all the best in retirement.”

“I have witnessed many changes in management, staff, products and services, and banking in general during my career with Citizens,” said Marstiller. “I am grateful for the support I have received throughout the years and I will miss my bank family; however, I look forward to the next chapter.” She hopes to travel in her retirement.

A native of Randolph County, Marstiller joined Citizens Bank in 1978 after working as an intern from Davis & Elkins College and a part-time employee in new accounts. She began her full-time career as a Computer Balancing Clerk and within a year was elevated to Data Processing Manager. In 1993, she was promoted to Assistant Vice President & Data Processing Manager. In 1997, Marstiller was promoted to Vice President of Operations and in 2002 was named Senior Vice President & Chief Operations Officer with supervisory responsibility over bookkeeping, item processing, and electronic banking services.

During her time with Citizens, Marstiller helped oversee the implementation of several products and services including Visa debit cards, internet banking, mobile banking, and the recent upgrade of core and ancillary software.

Marstiller is a graduate of Davis & Elkins College and WV School of Banking. She is married to Clifford Marstiller and is a member of Davis Memorial Presbyterian Church.

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